

Esports Wales

ESW 0802 – Privacy Policy

Last updated: 02/03/2026

Applies to: Website users, Players, Parents/Carers, Staff, Volunteers, Coaches, Officials, Partners

1. Who We Are

Esports Wales CIC (“we”, “us”, “our”) is a Community Interest Company that delivers, supports, and recognises esports activity across Wales.

We are committed to **protecting your privacy** and handling your personal data **lawfully, fairly, and transparently**.

2. What This Privacy Policy Covers

This policy explains:

- what personal data we collect
- how and why we use it
- how we keep it safe
- your rights under data protection law
- how to contact us with questions or concerns

This policy should be read alongside our **Data Protection (UK GDPR) Policy (0801)**.

3. What Personal Data We Collect

Policy Number: P0802
Version Number: 001



Esports Wales CIC:
12372413

We may collect and process the following types of personal data:

- **Identity data** – name, date of birth, age category
- **Contact data** – email address, phone number, address
- **Participation data** – team, role, competition involvement
- **Safeguarding data** – where necessary to protect individuals
- **Media data** – photos or video where consent is given
- **Website data** – limited technical information (e.g. cookies)

We only collect data that is **necessary for our purposes**.

4. How We Use Your Data

We use personal data to:

- deliver competitions, events, and programmes
- manage registrations and participation
- communicate with players, parents, and partners
- meet safeguarding, welfare, and legal obligations
- improve our services and governance

We will **never sell your data**.

5. Lawful Bases for Processing

We process personal data under one or more lawful bases, including:

- **Consent** – where you have clearly agreed
- **Contract** – to deliver participation or services



- **Legal obligation** – including safeguarding duties
 - **Vital interests** – to protect someone from harm
 - **Legitimate interests** – for governance and delivery
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6. Children's Data

We take **extra care** with children's personal data.

Where required:

- parental or carer consent is obtained
 - data collection is limited to what is necessary
 - safeguarding responsibilities may override consent if a child is at risk
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7. Safeguarding & Confidentiality

Some information we hold (such as safeguarding concerns) is **highly sensitive**.

This information:

- is shared only with authorised individuals
 - may be shared with external agencies where legally required
 - will not be withheld if doing so would place someone at risk
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8. Who We Share Data With

We may share personal data with:

- safeguarding agencies or authorities
- schools, clubs, or delivery partners



- competition or event partners
- regulators or insurers (where required)

We only share data where it is **lawful and necessary**.

9. How Long We Keep Your Data

We keep personal data **only for as long as necessary** to fulfil our purposes or meet legal obligations.

Full details are set out in our **Data Retention & Disposal Policy (0803)**.

10. Your Rights

Under UK GDPR, you have the right to:

- access your personal data
- request correction of inaccurate data
- request deletion (where applicable)
- restrict or object to processing
- request data portability

Requests should be made in writing. We will respond within legal timeframes.

11. Keeping Your Data Safe

We take appropriate steps to protect your data, including:

- secure digital systems and access controls
- limited access to sensitive information
- guidance and training for staff and volunteers



12. Data Breaches

If a data breach occurs:

- it will be assessed promptly
- affected individuals will be informed where required
- the Information Commissioner's Office (ICO) will be notified where legally necessary

13. Cookies & Website Use

Our website may use **basic cookies** to improve functionality.

You can control cookies through your browser settings.

14. Links to Other Websites

Our website may contain links to third-party websites.

We are **not responsible** for the privacy practices of those websites. Please check their privacy policies separately.

15. Changes to This Policy

We may update this Privacy Policy from time to time.

The latest version will always be published on our website.

16. Contact Us

To:

Policy Number: P0802
Version Number: 001



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- ask questions
- exercise your data rights
- raise a concern about your personal data

Please contact us at:

 contact@esportswales.org

17. Complaints

If you are unhappy with how we handle your personal data:

- please contact us first so we can try to resolve the issue
- you also have the right to complain to the **Information Commissioner's Office (ICO)** at www.ico.org.uk

